

Information Sheet for the Public: State-by-state Instructions for Submitting Medical Certificates to the State Driver Licensing Agencies

Does the State:	Accept Mailed-in Med Cert? If 'Yes, mailing address'	Accept Faxed Med Cert? If yes, fax number	Accept Email Med Cert? If yes, e-mail address	Other Instructions/Comments; e.g. Start Over? Or, re-applications only?	Consequences for driver's failure to keep medical certification current	Name of Public Point of Contact	Phone Number of Public Point of Contact	Email Address of Public Point of Contact
Yes Ala. Dept. of Public Safety Driver License Division, CDL Unit P.O. Box 1471, Montgomery, AL 36102-1471	yes 334-353-1980	yes cdlmedicalmerger@dps.alabama.gov	pdf,jpg,tiff		CDL cancellation; to reclaim cdL must provide current medical cert/card.	Virginia Franks	334-353-1934	cdlmedicalmerger@dps.alabama.gov
Alaska	1300 W. Benson Blvd, Suite 100 Anchorage, AK 99515	907-269-3774	dots.dmv.adt@alaska.gov	If email, pdf format only, please include a good contact number in your email..	Commercial driving privileges will be canceled for failure to comply.	Lauren Eddies	907-269-3770	Lauren.Eddies@alaska.gov
Arizona	Medical Review Program MD818Z PO Box 2100 Phoenix, AZ 85001-2100	623-925-9323	Secure email found under "Contact Medical Review" at: http://www.ardot.gov/mrd/MedicalReview/MedicalReviewProgram.asp	Walk-ins customers can bring cert cards directly to: Medical Review Program 1452 N. Elisen C. Felker Jr. Way Avondale, AZ 85323 (they may also walk in to any AZ Motor Vehicle Office to be forwarded to Medical Review Program)	CDL privileges become suspended & revoked	Medical Review Program	602-771-2460	MedicalReview@azdot.gov
Arkansas	Safety Responsibility Section Rajland Building, Room 1120 PO Box 1272 Little Rock, AR 72203	501-682-2100	Mandy.Endsley@dfa.arkansas.gov	In Person at the 135 Arkansas Revenue Offices	Per federal regulations CFR 383, 384, 390 and 391, status will be changed to not certified. Sixty (60) days later downgrade process implemented and driver loses all CDL privileges. Twelve months after the downgrade, the driver will be required to retest to obtain a CDL license.	Mandy Endsley, Manager	501-683-2504	Mandy.Endsley@dfa.arkansas.gov
California	Department of Motor Vehicles CDL Unit M/S G204 P.O. Box 944278 Sacramento, CA 94244-2780			The driving privilege reverts to non-commercial status. The driving record is marked "Not valid for commercial operation" until a valid medical is updated.	CDL Helpdesk	916-657-5771 or 916-657-5772		
Colorado	Yes Colorado Department of Revenue Attn: CDL Unit 1881 Pierce St. Lakewood CO 80214	Yes 303-205-5709	NO	10th day of an expired medical med cert stat is changed to NOT, a letter is generated and mailed to the individual. 32 days later if still no compliance, there will be a cancellation of entire driving privileges. Compliance only by means of a new DOT or a downgrade to a regular license. No reinstatement fee. No re-qualifying unless over 1 year on either a cancellation or downgrade.	1. DOT Medical Desk Harry Hutchings Steve Monson	1. 303-205-5843 2. 303-205-5833 3. 303-205-5829		
Connecticut	60 State Street Wethersfield, CT 06161	(860) 263-5573	no	n/a	Disqualify until compliance	Susan Archambault	(860) 263-5726	susan.archambault@ct.gov
Delaware	Yes Delaware DMV Attn: CDL Department PO BOX 698 Dover, DE 19903	Yes (302)739-2602	No	N/A	Deny commercial privileges and change class of license to a Class D. If no valid med cert on file for 1 year, driver must complete all testing to get commercial privileges back. (eye, written, and road)	Delaware Help Desk	(877)477-7117	N/A

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District of Columbia Yes 1205 Braddock Rd. NE Washington, DC 20018	Yes (202) 576-9217	Yes dmvcdl@gc.gov	CDL holder must submit all pages of the DOT examination form along with the medical examiner's certificate.	60 days prior to expiration a reminder letter is sent to the customer informing them their DOT Medical certification is due. 5 days after expiration a pending letter is sent out to the customer informing them that their license will go into disqualification on the day of expiration. 11 days after expiration a disqualification letter is generated to the customer informing them their motor vehicle operating privilege is disqualified for 90 days of the effective date of the letter	CDL Office Ms. Adele Cole Ms. Tracy Lee Ms. Tanya Forbes	202-576-8278 or 202-576-8283	dmvcdl@dc.gov
Florida Yes Florida Department of Highway Safety and Motor Vehicles Division of Motorist Services, CDL Helpdesk 2900 Apalachee Parkway, MS 91 Tallahassee, FL 32399	No	No	The ability to accept faxed Medical Certifications is under development.	Disqualified from CMV operation. CDL must be surrendered for non-commercial (Class E) license until medical certification updated or self-certification changed to exempted category.	CDL Helpdesk	850-617-2606	NA
Georgia Yes Department of Driver Services Attn: RMD-CDL P.O. Box 8047 Conyers, GA 30113	770-918-6251	Not at this time - are considering this as a future possibility	N/A	Downgraded until new medical certifications and applicable variances are provided. Driver may be required to re-test if they remain in downgraded class for a long period of time.	Kathy Harvey	478-751-4190	hwvrc@dot.ga.gov
Hawaii Yes 601 Kamokila Blvd., #511 Kapolei HI 96707	Yes (808) 692-7665	Yes driverecords.hwyv@hawaii.gov	If Motor Carrier submit the drivers med. Cert. in batches, MC needs to include cover page with company name or annotate MC name on each form.	Immediate downgrade to a class 3 license. Will reinstate CDL status when current med cert. copy is submitted.	John Lovstedt	(808) 692-7655	jlovestd@hawaii.gov
Idaho no	no	no	Idaho will not have the ability to process med certs until 2014	unknown	Ed Penble	208-382-7830	ed.penble@id.idaho.gov
Illinois All drivers must go in person to one of our 47 CDL Facilities for their first initial Medical Declaration. Then if they mark 'No', then they must give us their Medical if they mark 'Eligible' so we will have them sign the declaration, and we will file. After all 46,000 CDL holders declare a person for the first time, then the questions below will come into play. After the original declaration, yes we will accept Medical Cards to be mailed in. They will be mailed to "Secretary of State's Office, 2701 South Dirksen parkway Springfield, IL 62723 attn: CDL/Medical Area	All drivers must go in person to one of our 47 CDL Facilities for their first initial Medical Declaration. Then if they mark 'No', then they must give us their Medical if they mark 'Eligible' so we will have them sign the declaration, and we will file. After all 46,000 CDL holders declare a person for the first time, then the questions below will come into play. After the original declaration, yes we will accept Medical Cards to be mailed in. They will be mailed to "Secretary of State's Office, 2701 South Dirksen parkway Springfield, IL 62723 attn: CDL/Medical Area	After the original declaration, yes we would accept email. Provided that it is a scanned document or attached. Not just an email with the information. That email should be addressed to Thompson2@ilsos.net .	CDL will be taken away. CDL will be reinstated once the new updated Medical information has been accepted by the SOS. No fee, No exams.	Steve Jenkins (217) 785-3002 Terry Montalbano (217) 785-1350	Steve Jenkins (217) 785-3002 Terry Montalbano (217) 785-1350	Steve Jenkins (217) 785-3002 Terry Montalbano (217) 785-1350	mlito-sienkins@ilsos.net mlito-montalbano@ilsos.net

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Indiana Indiana Department Of Revenue, Motor Carrier Services Division, CDL Medical Section, 525.2 Decatur Blvd., STE 4, Indianapolis, IN 46241-9524 (317) 821-2340	No			Indiana CDL holder must maintain on file a valid DOT examination (medical examiner's certificate physical). When the physical expires, the medical status will change from certified to non-certified. After 30 days from expiration of the physical with no current physical on file, the CDL will be disqualified and downgraded to the driver's baseline license. If the CDL is revoked, invalid, suspended, disqualifed or expired longer than 1 year, then the CDL applicant is required to retest (start over).			CDL Help Desk (317) 615-7335, 24 hour access line (317) 615-7433 or 1-866-829-0501 IndianaCDL@dot.in.gov
Iowa Office of Driver Services, PO Box 9204, Des Moines IA 50306-9204	515-239-1837	CDLMedCert@dot.iowa.gov		CDLIS driver history record will be changed immediately to not certified and a downgrade to a non-commercial status will be effective in 60 days. The driver may end or prevent a downgrade by providing the appropriate documentation.	Kelly Queener	515-244-9124	CDLMedCert@dot.iowa.gov
Kansas No	Yes- To be determined	None	PDF	Decertification - full test after 90 days	John Holroyd	785-296-2013	jdh.holroyd@dot.ks.gov
Kentucky 200 Meno St. Frankfort, KY 40622	502-564-3250	KYTC.CDL@KY.GOV	None	<1 yr=none, >1 yr= retest written & vision >5 =start over	Customer Service Center	502-564-1257	KYTC.CDL@DPS.LA.KY
Louisiana P.O. Box 64886, Baton Rouge, LA 70896 225-925-3901		Ashleigh.Bosson@dps.la.gov or Sheila.Walsh@dps.la.gov	PDF format is acceptable	Depends on how long the driver goes without CDL privileges. Over 1 year will result in retesting all written tests. Over 2 years will result in retesting all written and skills tests.	CDL Help Desk	225-925-4195	Shelia.Walsh@dps.la.gov
Maine Yes Bureau of Motor Vehicles CDL Compliance Unit 29 State House Station Augusta, ME 04333-0029	Yes 207-624-9339	Yes cdl.compliance.BMW@maine.gov (must be a scanned Word doc or PDF)		Customer can hand carry into any branch or mobile unit location.	CDL Compliance Unit	207-624-9000 ext 52126	cdl.compliance.BMW@maine.gov
Maryland MVA ATTN : CDL MedCert 6601 Ritchie Highway, NE, Room 145 Glen Burnie, MD 21062	Yes 410-787-7959	Yes CDLMedCert@mva.md.gov	Scanned copy of originals	Customer must downgrade to a noncommercial license or their entire driving privilege will be cancelled.	CDL HelpDesk	410-424-3777	CDLMedCert@mva.md.gov
Massachusetts							
Michigan Yes MI Department of State CDL Help Desk 7064 Crowsner Drive Lansing, MI 48918	Yes (517) 636-4359	Yes cdlmeddesk@michigan.gov	If e-mail - PDF only	As of January 30, 2014, loss of CDL privileges	Jolynn Peck, CDL Help Desk Supervisor	(517) 322-5555	decki3@michigan.gov

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Minnesota	Driver and Vehicle Services Division 445 Minnesota Street, Suite 175 St. Paul, MN 55101-5175	651.297.4447	DVS_CDL_QA@state.mn.us	If sent by email, must be sent as an attachment.	Downgrade of license class, new medical certificate and application required.	CDL Help Desk	651.297.5029	DVS_PICAnswer@state.mn.us
Mississippi	Mississippi will not accept mailed in, faxed in or e-mailed in copies of medical card.	Mississippi will not accept mailed in, faxed in or e-mailed in copies of medical card.			Driver's Failure to keep medical certificate current.			
Missouri	NO	NO		Only accept Original Medical card no long forms. Only accept cards within 15 days of issuance.	a. Letter mailed to driver 30 days prior to expiration advising them that their medical certification will expire and they have until expiration to update record with new medical certification. One day after expiration their CDL status will show "Not Medically Certified" and downgraded (remove all CDL privileges) will follow.	Primary: MSgt Ray Steed Back up: Lt. Don McCain	601.987.1334 601.987.1245	
Montana	Yes Motor Vehicle Division Attention: CDL Help Desk 303 North Roberts Helena MT 59624	406 444 1631	No due to privacy concerns		Driver is currently issued a citation under 307.440(1)(b)(i). If the Department is notified of DOI medical it is requested and if not provided the driver will be downgraded. Also, if driver fraudently self certifies during the application process they are administratively denied for one year.	Public Service Operators silbmail@der.mt.gov	(573) 751-1887	
Nebraska	Department of Motor Vehicles Driver Licensing Services P.O. Box 94726 Lincoln, NE 68509	Not at this time	Not at this time		• If a new MEC is not submitted or on or before expiration date of the current MEC, within 10 days of expiration of the MEC: o CDL driver record will be updated to status of "no certified" o The person's CDL will be downgraded to Class D (non-commercial) license o The person will be notified of the status change and license down grade • The department may reissue a CDL that was downgraded under this law, if, within the original term of the downgraded license, the person: o Submits a current MEC o Certifies to a change in operation status to excepted interstate, or o Certifies to a change in operation status to intrastate	CDL Help Desk buelljan@mt.gov cordonc@mt.gov	406 444 3244	
Nebraska	Department of Motor Vehicles Driver Licensing Services P.O. Box 94726 Lincoln, NE 68509	Not at this time	N/A		Consequences may change. We plan to have them start over unless their numbers are so high that we can't handle the retesting.	Driver Licensing Services	402.471.3861	N/A

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Nevada	Any Nevada DMV can accept & update CDL physicials. The primary offices are: 4110 Donovan Way NV NV 8930 810 Greg St Sparks NV 89431	Sparks 775-688-2536 Winnemucca 775-623-6508 Elko 775-755-1127 Donovan 702-486-5625	Not a preferred method.		No penalty. The driver would need to not drive a CMV until physical is updated.	Shawanna Washington, Juan Mendiolal at 702-486-5655 or Wayne Baumiller 775-688-2535 Info@dmv.nv.gov	702-486-5655 or 775-688-2535	
New Hampshire								
New Jersey	Not Yet		Not Yet		New Jersey is hoping to have things ready to go in a couple of months.	Michelle Cury	609-292-6500 ext 5077 Michelle.Cury@dot.state.nj.us	
New Mexico	2546 Camino Entrada Santa Fe, NM 87507	1-505-476-1578	Yes at some point. Working on establishing a unit e-mail address		NM will put a disqualification on the Driver's CDL Driving Privileges	Nicole Armijo Theresa Clayton	505-471-5189 or 505-476-1588	
New York					If a CDL driver is downgraded due to an expired med cert certificate, the driver has until the expiration date of his driver's license, and up to two years past the expiration date, to be re-certified to obtain the CDL again. After 2 years from the expiration date, they must take and pass both the knowledge and skills test again.	DMV Call Center Phone Numbers: Calling from NY area codes 516, 631, 845, 914 (718) 477-4820 Calling from NY area codes 212, 347, 646, 716, 917, 929 (212) 645-5500 OR (718) 966-6155 All other NY area codes (518) 486-9786	Outside of NY (518) 473-5995. Hours 8:00 am - 4:00 pm EST	tbcchristian@nycdot.gov
North Carolina	Yes 3126 Mail Service Center Raleigh, NC 27659-3126	Yes 919-861-3915	Yes E-mail address not available		Downgrade to non-CDL, Re-application only	Tammy Christian	919-861-3525	tbcchristian@nycdot.gov
North Dakota	Yes Drivers License Division 608 E. Boulevard Avenue Bismarck, ND 58505-0750	Yes (701) 328-0308	No		Immediate downgrade to non-CDL. Re-application if 1 year or less; if more than 1 year, applicant must start over.	Syndi Worrell, Chief Examiner	(701) 328-4353	N/A
Ohio	Ohio BMV CDL/Out of State Processing P.O. Box 16784 Columbus, OH 43216-6784			(614)308-5181. Please include a cover page with name, address and telephone number	Driver must self-certify in another category (2,3 or 4) or be downgraded to an operators license.	Matthew Dauer, Supervisor of CDL Unit	(855)240-8844 CDL@dps.state.oh.us	

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YES Oklahoma	Oklahoma Dept of Public Safety CDI Administration PO BOX 11415 OKC, OK 73136	YES 405-425-2060	YES Rtger@dps.state.ok.us		Downgrade, reinstate CDL with proof of new med cert.	Tamara Shepherd	405-425-2015	tshepher@dps.state.ok.us
Oregon	DMV Driver Safety, CDL Medical Certification, 1905 Lana Ave NE, Salem, OR 97314.	503-945-5329	DSEDEC@odot.state.or.us	If email Medical Certificate, jpg is the required format. Additional formats are being considered.	CDL medical certification charged to 'N' if NLI. CDL cancellation notice sent effective 30 days later. Cancelled until downgrade or new certification. Once downgraded the customer has the option to regain the CDL without retesting for up to 3 years.	Customer Assistance	503.945.5000	https://www.oregondmv.com/SS/ContactUs/dmv_email.htm
Pennsylvania	PA Department of Transportation Bureau of Driver Licensing P.O. Box 66678 Harrisburg, PA 17106-8678	717-783-5429	No	N/A	immediate removal of the commercial designation on the driver's license. To regain the commercial designation, drivers will be required to apply for a commercial learner's permit and complete all required knowledge and skills testing, as well as training if applicable.	PennDOT will have specialized Customer Service Representatives available at our Call Center, Monday through Friday from 8 a.m. to 4 p.m.	1-877-726-8824	www.dmv.state.pa.us Click on "Contact Us" along the left side of the page.
Rhode Island	No	No	N/A	N/A	CDL cancellation, downgraded to non CDL; must provide current medical cert/card to have CDL reactivated within one year.	CDL unit	401-462-5752 401-462-5813	N/A
South Carolina	South Carolina Department of Motor Vehicles CDL Help Desk PO Box 498 Blythewood, SC 29016	803-896-2676	cdlhelpdesk@scdmv.net	PDF	Have not made decision.	CDL Help Desk	803-896-2673	cdlhelpdesk@scdmv.net
South Dakota	Yes Driver Licensing 118 West Capto Avenue Pierre, SD 57501	605-773-3018	DPS-CDLMedCert@state.sd.us	N/A	Downgrade, but no re-test. When driver provides a new medical, good to go.	No designated person	800-952-3696	dpsinfo@state.sd.us
Tennessee	TN Dept. of Safety and Homeland Security CDL Section-Med Cert 1148 Foster Ave Nashville, TN, 37243	615-401-7674	CDL.Medcert@tn.gov	The driver needs to provide self-certification affidavit provided by TDOS and the medical card. If fax, pdf only	re-application only	Cindy Johnson	615.251.5217	Cindy.Johnson@tn.gov
Texas	yes-no address yet/being developed	undecided	yes -no address yet		will be downgraded to non-CDL then will have to reapply/test to get upgraded	not yet established	n/a	n/a
Utah	Driver License Division PO Box 44501 Salt Lake City, Utah 84114-4501	801-957-8633	dimedcert@utah.gov	PDF format for email.	The driver does not comply within 45 days following the expiration date of DOT card their license will be disqualified for failure to downgrade.	Utah Customer Service Section	801-965-4437 or 888-353-4224	http://publicsafety.utah.gov/did/contact.html
Vermont	DMV CDL office 120 State Street Montpelier VT 05603		yes so long as they are legible 802-828-5548	if scanned with physician signature medcert@state.vt.us	suspension and/or downgrade to class D operators license	DMV	802-828-2085	medcert@state.vt.us
Virginia	Virginia Department of Motor Vehicles Driver Support P.O. Box 27412 Richmond, Virginia 23269-0001	804-367-6692	Yes	Submit electronically https://transfer.dmv.virginia.gov	Uploaded document must be in a .pdf, .jpg, .doc or .docx format	Status will be changed to not certified and if driver does not comply then (30) days after the CDL will be canceled and driver will be downgraded to a DR.	804-367-1772	drivercenter@dmv.virginia.gov

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Washington	NA	NA				360-902-3900	clients@dot.wa.gov
West Virginia	YES Driver Licensing P.O. Box 12010 5707 MacCordle Ave. SE Charleston WV 25317	YES 304-926-3890	NO	NA	Don Estep, Supervisor Downgrade, but no re-test. When driver provides a new medical, good to go.	304-926-3801	Don.C.Estep@wv.gov
Wisconsin	Yes, Wisconsin DMV/BDS PO Box 3905 Madison, WI 53707-7995	Yes 608-261-9201		Any medical certificate sent into the department should have the driver's name and contact information included (like a phone number or email address). In case we have any questions, incomplete or illegible certificates may be delayed in being entered on the record. Driver would have to change their self-certification to something other than Non-exempted Interstate or provide an updated medical certificate to the department. Once the updates are made on the record, the CDL will be put back to a valid status. No tests are required.	Alison Lebowitz or Jeremy Krueger dire.dmv@dot.wi.gov	608-264-7049	dire.dmv@dot.wi.gov
Wyoming	Yes 5300 Bishop Blvd. Cheyenne, WY 82009	yes 307-777-3800	yes Waiting for a dedicated email box.	Any medical certificate that is emailed	Cancelled, must reapply Don Edington	307-777-4802	don.edington@wyo.gov

Current list of States Using CDLIS:	http://www.damva.org/TechServices/AppServ/CDLISModUpdate.htm
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