

Onboard Policies

SUBJECT:
ONBOARD POLICIES

Review date: 6/5/98
Revision date: 6/15/98

POLICY

Safety of our passengers is our primary goal. It takes cooperation between driver and passengers. Passengers relate cleanliness to security. If a vehicle is clean and safe it presents a positive image within the area we serve.

PROCEDURE

1. Rules that apply to both drivers and passengers:
 - a. No smoking, eating or drinking will be permitted on the vehicle.
 - b. No animals, except for dog guides or animal assistants, will be allowed on the vehicle.
 - c. No abusive, derogatory, or offensive language will be tolerated.
2. Passenger responsibilities:
 - a. No disruptive behavior or any other behavior that will affect the safe completion of the route will be tolerated.
 - b. Connect Transit will not transport anyone who is displaying violent or aggressive behavior.
 - c. Any passenger displaying unsafe behavior will be removed from the vehicle immediately to protect the safety of other passengers.
3. Driver responsibilities:
 - a. Prior to departing facility, driver will inspect vehicle for cleanliness, and remove all trash, etc, and insure vehicle is clean.
 - b. Prior to departing facility, driver will insure all potential safety hazards such as wheel chair straps are properly stored. Items such as wheel chair straps will be brought out when needed and stored properly when not in use.
 - c. Upon returning to the facility, and when needed during the course of the day, driver will ensure vehicle is clean and in a safe posture.
 - d. It is the driver's responsibility to fill out an Incident Report within 24 hours if any behavioral violations occur and contact the General Manager immediately through dispatch.

Source: Operator Safety Manual, Connect Transportation, Gulf Coast Center