

NO-SHOW POLICY

Cancellations need to be made ASAP. Please be sure to cancel pickup times well in advance so other passengers needs can be met. Any passenger who is not at their designated pick-up point within three (3) minutes after their scheduled ride time will be considered a “No Show” and the bus operator will continue with the daily schedule. Passengers may be returned for at a later time that day, but the no-show fare must be paid in order to ride. If you anticipate being late for your scheduled pick-up, please notify our office at 995-8440.

No show penalties:

First offense ~ Passengers will pay one full fare for the no show before they will be allowed to ride the bus again.

Second offense ~ One fare plus riding privileges will be suspended for seven (7) business days.